AGENDA

Tuesday, August 24

3:00pm   Executive Committee Meeting - by invitation only
5:30pm   EC and New CAOs meet for evening activity – by invitation only

Wednesday, August 25

9:00am   CAO & Deputies Bootcamp - (RSVP to attend)

Cambria Room – 2nd Floor

• Navigating the Multi-Function Role of a CAO
• Building Trust and Engagement in State Government Culture
• Leveraging Your Colleagues

12:00pm  Break

2:00pm   State Member Day: Welcome and Introductions – state members only

Constellation Ballroom – 2nd Floor

• Brom Stibitz, NASCA President, Michigan
• Pam Goins, NASCA Executive Director

2:15pm   Rejuvenation Station: Yes, I Have Done That!

2:30pm   Roll Call of the States

• Share your high point and low point of the pandemic response

3:30pm   Top Ten Priorities for State Chief Administrators
3:45pm The Future of State Government Operations
4:45pm The Workplace of the Future: A New State of Work
5:30pm Break
6:00pm Networking Reception – Open to all attendees
   Marina Terrace

Thursday, August 26
8:00am Networking Breakfast: Open Mic Share “I Need Help With…”
   Bay Terrace
8:45am Summit Kick Off: Welcome and Introductions
   Constellation Ballroom – 2nd Floor
9:00am Maximizing the Federal Response and State Budget Implications: Table Discussions
9:45am Learning Lab: Diversity, Equity and Inclusion in the Workforce: Realizing Racial Equity
   During this Learning Lab, Deloitte’s DEI experts will conduct an engaging and thought-provoking session focused on racial equity and removing unconscious bias from the recruitment, hiring, enablement, development and management of talent across state agencies and leadership. This session will be an interactive experience designed to help leaders think critically about their talent acquisition and management processes and advance the cause of diversity, equity, and inclusion across state government.
10:45am Employee Engagement in a Post-Pandemic World
11:30am Break
11:45am Awards Luncheon – Walton Award/Collaboration Awards
   Bay Terrace
1:15pm State Diversity Efforts and Initiatives
2:00pm Targeted Small Group Interaction: Future of PPE & Stockpiles
2:30pm Break
2:45pm  **Enterprise-Wide Data Management & Analytics**

3:30pm  Break into small groups; move to suites

3:45pm  **Targeted Small Group Interaction: Planning for the Next Big Thing**

5:00pm  Adjourn

6:00pm  Leave hotel for Dine Around San Diego *(optional)*

**Friday, August 27**

7:15am  Networking Breakfast

*Avalon – 2nd Floor*

8:15am  **Welcome and Agenda Review**

*Constellation Ballroom – 2nd Floor*

8:30am  **Learning Lab: Diverse, Local and Sustainable Procurement in the Public Sector**

This session will provide a broad overview of the growth in these initiatives and what it means for state procurement departments. Speakers and attendees will engage in discussion around the various perspectives on what “Buy Local,” “Buy Diverse,” and “Buy Green” means to different states and understand their goals associated with each.

9:00am  **Fraud, Cybersecurity and Risk Management**

9:45am  **Learning Lab: How Digital Governments Can Effectively and Efficiently Engage Citizens**

The global health pandemic has presented an opportunity for digital transformation acceleration. After more than a year of disruption, states and their partners are applying new wisdom to work towards a digital government. Driving current transformation is a renewed focus on users and outcomes, enabled by the innovative reuse of high-value data and processes and adoption of emerging technology, all to serve and engage with citizens at scale. Join us for an engaging conversation around
digital governments and modernizing systems leading to improved citizen engagement.

10:15am **Targeted Small Group Interaction: Creating Intentional Partnerships**

11:15am **Wrap Up and Evaluation**

11:30am **Adjourn**