

Executive Summery

The State of Utah/Motor Pool Program operates a statewide information system that tracks the state fleet. A virtual skeleton crew is able to manage the Motor Pool by building an effective partnership with the private sector and other public entities through using computer program called Fleet Anywhere. The system tracks the daily rentals of vehicles for state employees who occasionally travel and long-term leases to state employees whose duties frequently include travel. With a few in house enhancements made by the division information technology team, the program is now referred to as Computerized Automotive Resources System or C.A.R.S. The statewide implementation of C.A.R.S. was completed during fiscal year 2000.

With the upgraded program, staff members can also track cost per mile, routine maintenance, warranty recovery and many other facets of each vehicle in the state fleet. The employees at Motor Pool, although trained in all aspects of program, specialize in specific areas in order to keep drivers inconvenience to a minimum. Motor Pool also retains full-time quality control specialists who frequently visit contracted vendors to ensure the highest quality maintenance. The call center staff approves proposed repairs and track maintenance cost, sending the quality control specialist to verify any questionable expenses. All the data gathered through C.A.R.S. is then analyzed to determine ways for the Division of Fleet Operations to become more cost-effective.

The use of the program has been so successful that the Division of Fleet Operations has begun working with other State agencies to create several "mini-motor pools".. This will greatly increase the access of State-owned vehicles to State employees conducting business away from the office. Currently, State employees must travel to one of four locations to use a State-owned vehicle, within the next year there will be seven locations in the Wasatch Front area, and several more locations State wide.

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